Hery Tahina RAMAROSANDRATANA

IT MANAGER

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IT Manager with **5 years of experience** in network, telephony, and security systems, specializing in infrastructure management and operational efficiency.

EXPÉRIENCES PROFESSIONNELLES

IT Manager

MAGILUX Peintures, Antananarivo, Madagascar | 2024 – Present

- **Infrastructure management:** Monitoring and maintaining servers, network infrastructure, and workstations to guarantee system availability and stability.
- **Database administration:** SQL Server management for **Sage Enterprise**.
- **Project management:** Designed and implemented software solutions independently to enhance business portability and operational continuity.

IT Manager

Ecole SULLY, Antananarivo, Madagascar | 2021 – 2024

- **Project management:** Software development for automation of recurring tasks and school activity management.
- PC maintenance & troubleshooting.
- **Network administration:** Configuration, monitoring, and maintenance of network infrastructure.

IT AND TELECOM TECHNICIAN

FIFATECH, Antananarivo, Madagascar | 2016 – 2021

- **Telephony network management:** Implemented and maintained **PBX and IPBX systems**, ensuring reliable communication services for hotels, factories, offices, and banks.
- **Security systems management:** Installation, configuration, and maintenance of **CCTV and alarm systems** to ensure reliable surveillance and protection.
- **Network installation:** Planning, deploying, and configuring wired and wireless network infrastructure.
- Developed taxation software for an analog PBX
- **VoIP systems deployment:** Installation, configuration, and management of **on-premise and cloud Asterisk VoIP systems** for reliable communication.

ELECTRICIAN , SOLAR TECHNICIAN

OVERTIME WORK

- Electrical and solar installations for residential homes
- Web application for a Driving school, pharmacy, farm shop
- IoT programming for hobbies

FORMATION

BACHELOR'S DEGREE , INSTITUT SUPERIEUR DE TECHNOLOGIE D'ANTANANARIVO, Antananarivo, Madagascar | 2011 – 2012

- **Field of study:** Automation Systems Engineering

HIGHER TECHNICIAN DIPLOMA, INSTITUT SUPERIEUR DE TECHNOLOGIE D'ANTANANARIVO, Antananarivo, Madagascar | 2009 – 2011

- **Field of study:** Industrial Engineering and Maintenance

COMPÉTENCES

Network administration & installation**,** Server management & supervision, Workstation management & troubleshooting, Database administration, VoIP / Telephony systems, Video surveillance & security management,Python backend developer, electrician

LANGUES

Malgache : langue maternelle | **Français** : Niveau intermédiaire. | **Anglais** : Niveau intermédiare.